



**LOW INCOME DISCOUNT POLICY FOR
RESIDENTIAL WATER SERVICE BASE CHARGE**
October 15, 2013

At their meeting held on September 24, 2013, the Northborough Board of Water and Sewer Commission approved a water and sewer rate increase based on the Rate Study performed for the Town by Woodcock & Associates Inc. This rate increase included the adoption of a base charge of \$10.00 per quarter for residential water service.

At their meeting held on October 15, 2013, the Northborough Water and Sewer Commission adopted a low income discount for the residential water service base charge for qualified customers. Eligible customers will have the quarterly base charge waived. To be eligible for the discount the applicant must meet the following requirements:

1. The applicant is a residential customer.
2. The applicant must be a Northborough resident who receives water directly from the Town at their primary residence.
3. The applicant must be currently enrolled in one of the following qualifying low income discount programs and be able to provide proof of benefit within the last 90-(calendar) days:
 - Low Income Energy Assistance
 - Home Energy Assistance
 - Public Housing Benefit
 - Veterans' Service Benefit
 - Veterans' DIC Surviving Parent or Spouse
 - Veterans' Non-Service Disability Pension
 - Women, Infants and Children

The applicant will be required to reapply and verify qualification status every year as of January 1st. Otherwise, all quarterly charges shall apply.

Any other program will be reviewed on a case by case basis by the Water and Sewer Commission or their designee.